2019: Leading the change

JANUARY MAY JUNE **FEBRUARY** MARCH **APRIL**



With more than 17,000 members enrolled donating over \$1.14 million to nonprofits and scholarships over 22 years, Operation Round-Up shows our members' generosity and commitment to their communities.



Safety is the TOP priority at First Electric. In 2019. there were over 7,300 attendees at our safety trainings and presentations in the communities we serve.



The electric vehicles revolution has arrived. In 2019, First Electric purchased a Chevy Bolt and installed a Charge-Point charger at the headquarters in Jacksonville. Members are welcome to come and see the technology for

themselves.



It's a dangerous job. After 2012's Hurricane Sandy, the 113th Congress passed a bill designating April 18 to avoid potential as National Lineman electrical hazards. Appreciation Day.



May is National **Electrical Safety** Month. At First Elec- meeting on June tric we want to raise 27 at the cooperaawareness on how We share simple precautions so evervone can avoid electrically related fires, fatalities, injuries, and property loss.



First Electric held its annual membership tive's headquarters in Jacksonville. Members, voting by mail-in ballot, re-elected David Luebke of Scott to serve a six-year term on the cooperative's board of directors.

First Electric Cooperative's goal is to provide you our member - with safe, reliable and affordable power. All while working to deliver a high level of member service. We survey you to gain valuable feedback about the quality of service you receive. Over 3,300 responses were submitted throughout the year - relating to our office staff, field personnel and overall service provided. I'm proud to share with you that our employees rated very high in all areas. The survey questions include the professionalism of representative, timeliness of service and employee knowledge. The overall average score was in the high 90's. I'm not surprised because our employees care about you. They want to provide a high level of service to our member-owners.

If you were to stretch a line from Little Rock, AR to Johannesburg, South Africa it would total 8,718 miles as the crow flies or by plane. In comparison, if you were to stretch First Electric's electrical wires, they would total over 10,000 miles of line. It's impressive to think a group of 220 employees can plan, repair, maintain and serve more miles than the distance from Little Rock to Johannesburg. What's even more impressive is that our employees can do that while still providing a high level of member service.

Thank you for your membership in the cooperative and the feedback you provide. It helps us deliver the best member service possible. We look forward to serving your needs for 2020 and beyond.

Don Crabbe Rick Love President/CEO Board Chairman

JULY **SEPTEMBER DECEMBER AUGUST OCTOBER NOVEMBER**



First Electric sends four high school juniors to explore the nation's capital on the Electric Cooperative Youth Tour, an all-expense-paid trip to Washington, D.C. They learn more about government and electric cooperatives and tour historic sights and museums.



First Electric upgraded an existing home with automation technology to create a smart energy home of the future to educate members about energy savings. Upgrades included: 3.5kW solar array, high efficiency heat pump water heater and Google smart products.



Our one-megawatt solar field in Benton has saved our members approximately \$360,000 per year in wholesale energy savings. Interested in purchasing solar? Contact us for a free no-obligation auote!



celebrated annually in October across the United States for more than half a century. It is a time for cooperatives to reflect on our Seven Principles and remind our members generously. about the value of belonging to a

cooperative.



Veterans Day is a tive Month has been time for us to pay our respects to those who have served. We stand united in respect for you, our veterans. Thank all of those who have served our country so



erative is a servicedriven electric provider, not a profit-driven one. As such, we return any profits to you - our members - in the form of capital credits. First Electric returned more than \$9.66 million to members in 2019.

Board of Directors

Rick Love, Chairman, Jacksonville Tracy Hudspeth, Vice Chairman, Drasco Karissa Rushing, Secretary/Treasurer, Benton

Tom Hasty, Almyra Robert Hill, Perryville David Luebke, Scott

Robert Maertens, Benton **Todd Prothro**. Rose Bud Larry Wood, Lonoke







www.FirstElectric.coop 800-489-7405

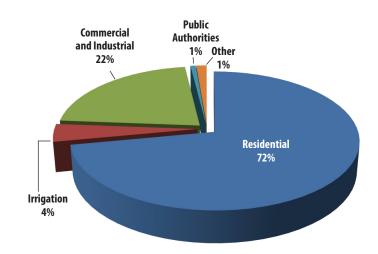
Condensed Balance Sheet

Assets	2019	2018
Electric Plant	\$ 535,386,408	\$ 522,337,909
Less Accumulated Depreciation	\$ 182,131,799	<u>\$ 171,881,80</u> 3
Net Utility Plant	\$ 353,254,609	\$ 350,456,106
Other Assets	\$ 99,482,021	\$ 102,556,188
Current Assets	\$ 45,857,193	<u>\$ 41,332,22</u> 7
Total Assets	\$498,593,823	<u>\$494,344,521</u>
Liabilities and Members' Equity		
Members' Equity	\$ 271,828,313	\$ 262,404,947
Long-term Debt	\$ 174,075,575	\$ 181,718,390
Current Liabilities	\$ 23,817,951	\$ 23,198,137
Other Liabilities	\$ 28,871,984	<u>\$ 27,023,04</u> 7
Total Liabilities and Members' Equity	\$498,593,823	<u>\$494,344,521</u>

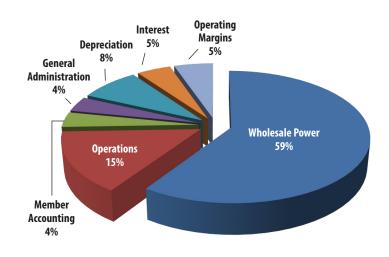
Condensed Operating Statement

	2019	2018	
Operating Revenues	\$187,480,33 <u>5</u>	<u>\$194,533,948</u>	
Power Cost	\$ 111,441,218	\$ 113,747,622	
Operations and Maintenance	\$ 42,005,394	\$ 42,670,690	
Depreciation	\$ 15,348,472	\$ 15,199,222	
Taxes	\$ 7,985	\$ 7,655	
Interest	\$ 8,776,003	\$ 9,097,311	
Total Operating Expenses	<u>\$ 177,579,072</u>	\$ 180,722,500	
Margins from Operations	\$ 9,901,263	\$ 13,811,448	
Non-Operating Margins	\$ 7,006,231	\$ 7,811,046	
Net Margins	<u>\$ 16,907,494</u>	\$ 21,622,494	

Where the Dollar Comes From



Where the Dollar Goes



System Statistics

		2010		2010
Market Consideration of		2019 96,511		2018
Number of member accounts served		10,052		95,580 9,994
Miles of power line in operation		9.60		9,994
Number of accounts per mile of line		9.00		9.30
Total kWh bought by co-op members	1,	,974,667,754	2	,023,703,704
Average monthly residential kWh usag	e	1,232		1,279
Average monthly residential bill	\$	127.99	\$	133.41
Average residential revenue per kWh	\$	0.1039	\$	0.1043
Total kWh purchased by cooperative	2	,067,907,379	2	,118,387,873
Total cost of power purchased by co-op		111,441,218		113,747,622
Number of employees		215		214
Number of distribution substations		46		46
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Counties served, property taxes pa	nid			
Arkansas County	\$	281,526	\$	280,786
Cleburne County	\$	419,616	\$	418,319
Conway County	\$	74,735	\$	73,619
Faulkner County	\$	15,655	\$	15,501
Garland County	\$	1,775	\$	1,804
Grant County	\$	7,215	\$	7,112
Independence County	\$	2,593	\$	2,382
Jefferson County	\$	78,626	\$	78,504
Lonoke County	\$	610,642	\$	615,625
Monroe County	\$	7,995	\$	7,965
Perry County	\$	259,673	\$	258,833
Prairie County	\$	70,260	\$	63,823
Pulaski County	\$	516,527	\$	517,831
Saline County	\$	670,644	\$	667,672
Stone County	\$	9,981	\$	9,987
Van Buren County	\$	310	\$	310
White County	\$	303,953	\$	302,996
Yell County	\$	1,217	\$	1,216
Total property taxes paid	\$	3,332,943	\$	3,324,285